



Taw Valley Appeals Policy

Introduction

Players are members of the club and not a specific squad and are expected to respect the decisions of the captain and coaches with good grace. All players have a right to feel they have been fairly treated.

How do I make a complaint?

Players can make a complaint in writing or verbally to their appropriate representative without delay.

First team player representative for 2012-2013:

Second team player representative for 2012-2013

What happens once a complaint has been made?

Once the player representative is informed of a complaint contact is made with the relevant captain(s) and the Chairperson. Discussion will take place without the need for a committee meeting. Captain(s) will be asked to provide rationale for their decisions. The conversations will remain confidential.

A decision will be made between the captain(s), Chairperson and player representative, which is final.

The player representative will inform the player at the soonest opportunity with the outcome of the complaint.

What happens if I'm unhappy about the outcome of a complaint?

If a player is unhappy about the outcome of a complaint, the player must inform the player representative without delay.

The complaint will be taken to the next committee meeting and discussed. There may be a time delay between the complaint being made and a committee meeting being held.

Discussion will take place between all committee members present. The conversations will remain confidential.

The player representative will inform the player at the soonest opportunity with the outcome of the meeting. This decision is final and will not be reviewed again unless significant circumstances surrounding the complaint change.

Players are not able to appeal against a committee decision.